



THE **WINDSTREAM** ADVANTAGE

data. voice. network. cloud.



windstream®
smart solutions. personalized service.

KEEPING YOU CONNECTED. EVERY HOUR OF EVERY DAY.

At Windstream, we believe technology should bring people together. Whether you're connecting via fiber, copper or wireless, Windstream makes it simple. That's why enterprises nationwide choose Windstream to manage every aspect of their communications infrastructure, from customized to off-the-shelf solutions.

Despite the whirlwind of changes in the industry, our commitment to our customers remains constant. By serving hundreds of thousands of businesses like yours, we've found the best way of providing high-quality solutions comes from aligning Windstream's people with one common goal: total customer satisfaction.

We focus on crafting smart solutions that deliver proven, long-lasting value, as well as the personalized service you need. That's our commitment to you.



WHY WINDSTREAM?

As trusted advisors, we're diligent about ensuring your needs are understood and expectations met. Whether your enterprise is small or large, with one location or many, Windstream provides unmatched technical expertise and industry-leading advanced network communications.

No matter how complex your needs, Windstream delivers solutions with superior performance, enhanced security and exceptional reliability.

FIBER READY

We offer more than 115,000 miles of fiber to provide you with faster, more reliable service nationwide.

A PROVEN TRACK RECORD

Windstream has earned a reputation for keeping businesses connected. Our industry expertise includes healthcare, financial services, hospitality, retail, education, government and more.

SMART, SECURE SOLUTIONS

Whether you run a small business or a multi-location enterprise, we'll work with you to develop a customized solution to meet your needs.

EXCEPTIONAL CUSTOMER CARE

Windstream has local technicians in your community to provide the highest level of service.

KEY FACTS

- S&P 500 Company with \$6 Billion in Annual Revenue
- More than 450,000 Business Customers Nationwide
- 115,000 Miles of Fiber
- Data Centers & Managed Services
- Customized Solutions

SMART SOLUTIONS

DATA

MPLS VPN / VLS
Dedicated Internet / Ethernet
Business Class Internet
Access & Transport Services
Integrated T1
Web / Email Hosting
Wireless Data Backup
Extra Connect WiFi Hotspot
Private Line
Fax-to-Email

DATA CENTER SERVICES

Colocation
Dedicated Server
Connectivity & Security

VOICE

Dynamic IP
IP Simple
Business Lines
Virtual PBX
Long Distance / Toll-Free
Audio & Web Conferencing
Virtual Telephone Number (VTN)
Direct Trunk Overflow (DTO)

CLOUD SOLUTIONS

Public // Private // Hybrid
Storage & Backup
Disaster Recovery as a Service (DRaaS)
Managed Applications

EQUIPMENT

Integrated Phone Systems
Call Center Solutions
Data & Video Solutions
Equipment for Services
(EFS) Financing Program
Equipment Rental Program

SECURITY


Network Firewall with Intrusion Detection & Prevention System (IDPS)
Managed Network Security - CPE / Cloud
Hosted Web / Email Security
Secure Remote Access

MANAGED IP NETWORKING

Managed Router
Advanced Application Reporting (AAR)
Managed Network Services

ADDITIONAL SERVICES

PINNACLE
Telecommunications Management Solutions
Small Business Bundles
Computer Support & Repair
Credit Card Acceptance



Windstream Data Center in Bethlehem, PA

A photograph of three business professionals in an office setting. A man with grey hair, wearing a light blue shirt, stands behind two seated women. The woman on the left is a Black woman with short dark hair, wearing a light grey button-down shirt, holding a pen over a tablet. The woman on the right is a white woman with long brown hair, wearing a grey cardigan. All three are smiling warmly at the camera. The background is a bright, out-of-focus office interior with large windows.

PERSONALIZED SERVICE

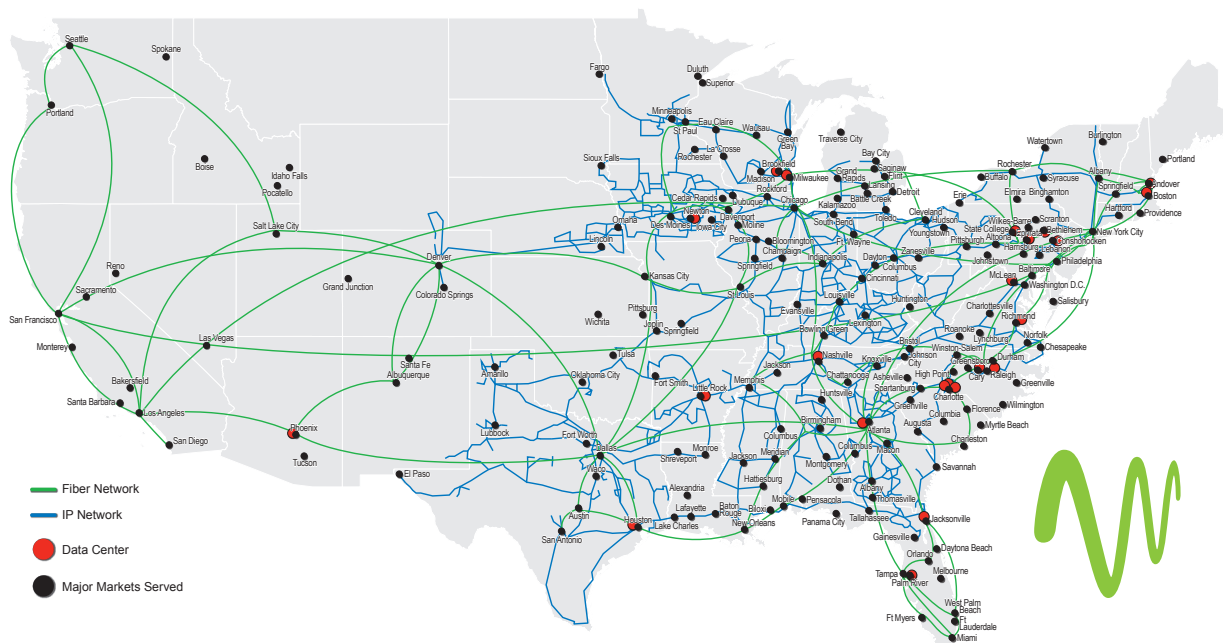
Windstream's commitment to our customers doesn't end with the initial sale. Your dedicated account team continually works with you to develop and implement a smarter communications strategy, giving you the flexibility to run your business today with an eye on tomorrow.

We'll help maximize your efficiency and effectiveness. You deserve unsurpassed service and support, as well as the ease of doing business with a single point of contact.

You deserve Windstream.

NATIONWIDE PRESENCE

Windstream serves major metropolitan areas from coast-to-coast with personalized communications and technology solutions. Our full range of products and services bring superior results to your locations nationwide.



LOCAL SUPPORT

Alabama

Birmingham
Mobile

Arizona

Phoenix

Arkansas

Ft. Smith
Hot Springs
Little Rock
Rogers

California

Folsom
Irvine
Los Angeles
San Diego
San Francisco
Walnut Creek

Colorado

Colorado Springs
Denver

Connecticut

Hartford

Delaware

Newark

Florida

Boca Raton
Daytona Beach
Ft. Lauderdale
Ft. Myers
Gainesville
Jacksonville
Melbourne
Miami
Orlando
Palm Beach Gardens
Sarasota
Tampa
West Palm Beach

Georgia

Atlanta
Canton
Dalton
Milledgeville
Monroe
Moultrie
Savannah

Illinois

Chicago
Oakbrook Terrace
Springfield

Indiana

Evansville
Indianapolis

Iowa

Cedar Rapids
Des Moines

Kansas

Kansas City
Wichita

Kentucky

Lexington
Louisville
Paducah

Louisiana

Baton Rouge
New Orleans

Maine

Portland

Maryland

Baltimore

Massachusetts

Boston
Framingham

Michigan

Detroit
Flint
Grand Rapids

Minnesota

Roseville

Missouri

Kansas City
Springfield
St. Louis

Nebraska

Hastings
Lincoln
Omaha

Nevada

Las Vegas
Reno

New Hampshire

Manchester

New Jersey

Cranford
Mt. Laurel

New Mexico

Carlsbad

New York

Albany
Buffalo
Melville
New York City
Purchase
Rochester
Syracuse

North Carolina

Asheville
Charlotte
Greensboro
Hickory
Raleigh
Sanford
Wilmington

Ohio

Akron
Cincinnati
Cleveland
Columbus

Oklahoma

Broken Arrow
Oklahoma City
Tulsa

Oregon

Portland

Pennsylvania

Birdsboro
Ephrata
Meadville
Mechanicsburg
Philadelphia
Pittsburgh
Warminster

Rhode Island

Providence

South Carolina

Charleston
Columbia
Greenville

Tennessee

Knoxville
Memphis
Nashville

Texas

Austin
Dallas
Ft. Worth
Houston
San Antonio
Texarkana
The Woodlands

Utah

Salt Lake City

Vermont

Burlington

Virginia

Reston
Richmond
Virginia Beach

Washington

Seattle

Washington, DC

Wisconsin

Green Bay
Madison
Milwaukee

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